

Hallettcrete - Terms & Conditions

You acknowledge and agree that:

Hallettcrete is a decorative concrete product which is comprised of cement, natural materials (including coarse and fine aggregates), additives, colours and admixtures.

You are responsible from selecting the product from our Hallettcrete range and how the product is to be placed and finished to procure a desired final appearance.

Samples and brochures we provide to you or published (including online) in respect of our Hallettcrete products are a guide only and we do not guarantee that the Hallettcrete product provided to you will match that in such samples or brochures and in particular there may be colour variations between the Hallettcrete product provided to you from that in such samples and brochures.

Hallett Group decorative range (Hallettcrete) uses natural raw materials than can vary in size, shape and colour consistency. These variations cannot be controlled by Hallett Group and may alter the shade and effect of the concrete mix. Each concrete product (Hallettcrete) is unique and therefore imperfections and variations will occur. This is the beauty of concrete.

How you or your contractor place and finish the Hallettcrete product (including wash of aggregate or polishing) will impact on the final appearance of the Hallettcrete including the amount of aggregate which is left exposed.

Hallett Group will not be responsible, but not limited to, poor onsite practices, poor placement techniques, weather conditions affecting the performance of the concrete.

Other elements that can impact the final appearance and serviceability of your concrete include natural variation, placement method, contamination, sub-grade conditions, consistency of surface finishing, excessive addition of water, segregation during handling, installation of jointing systems, type, timing and dosage of surface retardants or release agents, quality and dosage of seeded materials and sealing liquids/compounds, but not limited too.

For long-term appearance retention, all decorative concrete surfaces should be treated with a concrete sealer product. Using a quality concrete sealer will improve the appearance giving a deeper colour enhancement. It will also protect against weathering and extend the life of the concrete.

You must confirm with us whether or not a particular Hallettcrete product is suitable for having a honed or polished or expose finish.

As a natural product and given the impact that placing and finishing can have on the final appearance of Hallettcrete you should not expect the final appearance of Hallettcrete to exactly match any samples or brochures we provide or publish.

You release us from all Claims arising from the matters set out in this clause. You also indemnify us from any Claims from your customer from the matters set out in this clause including because your customer Claims that the final appearance of the Hallettcrete product does not match any sample, brochures published by us.

Darker colours particularly Black/Charcoal can exacerbate plastic shrinkage which is out of Hallett Group's control.

Hallett Group reserves the right to alter, remove or replace Hallettcrete products without notice.

